



Whispering Winds Carriage Company, LLC

PO Box 25337, Greenville SC 29616

Phone: 864-220-3650



www.whisperingwindscarriage.com

WEDDING CONTRACT



It is very important that you provide accurate information, so that we have a clear understanding of your desires for your wedding carriage. If you need more space, please attach the requested information and mail to us along with payment. Contract is not binding unless confirmation letter is received from Whispering Winds Carriage Company. Any changes to the date, time or location of the event after receiving a confirmation letter, must be submitted in writing for approval. No changes to location or time within 48 hours of event.

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- **Deposits:** Due within 10 days of receipt of contact, along with completed questionnaire. Deposit is ½ of total due to rent carriage and is non-refundable. This holds your desired date\time of service. Deposit is only valid for location of the wedding. Changes must be made in writing and approved ahead of time. A confirmation letter will only be given after deposit is received and wedding date and site approved.
 - **Contract Balance:** Due at least 7 business days prior to wedding/event. If not received by then, only cash will be received to assure arrival of the carriage.
 - **Rain Policy:** Cancellation due to inclement weather is at the discretion of the company. The carriage will arrive in light rain, unless we are notified of your desire to cancel. We do not run in heavy downpour rain. If we decide to cancel, 1\2 of your payment will be refunded to you within 30 days. We will not make a decision to cancel until the last minutes before your wedding or event. You or the location will be notified of our cancellation. 2 contact numbers must be given in case of emergency.
 - **Cancellation Policy:** Direct contact will need to be made if you plan on canceling. You must speak to someone in person. No answering machine messages will be accepted for cancellations. No refunds will be given for cancellations. Notification of cancellation must be submitted in writing. Absolutely No substitutions rides will be given in exchange for a cancelled wedding rides.
 - **SPARKLERS OR GLITTER CONFETTI:** To ensure our horses safety, we ask that no birdseed be used around the carriage. Please use an alternate "send off" (e.g. bubbles, flower pedals). If using **sparklers or glitter confetti of any type, guests must stand 15 feet from the horse at all times.** Approval of sparklers are needed ahead of time. No other fireworks are to be used. In some locations, sparklers must be extinguished before boarding.
 - **No Food or Drink allowed in carriage:** If you wish to take a basket of food to your destination you must inform us at the time of booking the carriage ride. Food **must be** contained in tupperware type containers at all times. The basket must fit on floor of carriage not on the seats.
 - **Parking for Truck\Trailer:** You must provide minimum of 25 parking spaces for the truck and trailer to unload the horse and carriage. These must be roped off and needs to be on a relatively flat area. This must be on a paved surface. No gravel or grass. The location must be designated and approved ahead of time. If there is a need for a site visit for location approval the fee must be paid ahead of time. ****Not Required for Downtown Greenville.**

We will not be responsible for negligence on the part of the person(s) riding in the carriage. Person(s) must remain seated while carriage is in motion. Children under the age of 12 years must have parents' permission and accompaniment before riding in the carriage. Price quoted is for the bride and groom only. An additional cost for additional passengers will be paid ahead of time.



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Bride's Name: _____ Phone: _____

Groom's Name: _____ Phone: _____

Address: _____

Email : _____

What is the date for your Wedding/Event? _____

Estimated length of time you will need the carriage: _____ Arrival Time: _____

Name of contact\wedding coordinator : _____ Phone: _____

Name and number of 2nd contact : _____ Phone: _____

Amount of deposit enclosed: \$ _____ *** **Deposit is non-refundable.** ***

ALL balances are due to be paid **7 business days prior** to event to insure arrival. **After 7 days cash only!**

Cancellation due to inclement weather is at the discretion of the company. (We operate in light rain only)

You will be allowed to change your time and or location once after confirmation of date.

There will be a \$25.00 change fee for any changes after the first change.

Pickup location and address: _____

Destination location and address: _____

Will you be using Sparklers? Yes ___ No ___ Will you be using Confetti of any type Yes ___ No ___

If Yes, Please initial that you understand our Sparkler/Glitter Confetti Policy. _____

Whispering Winds has the right to adjust an **earlier** pickup time if asked by the wedding coordinator. My rental time will be amended to fit the rental agreement. If I go over my rental time, I understand that I will be charged an overage fee (up to \$500 per hour), due within 30 days of my event. However, if I ask for extra time before my event, an additional fee must be satisfied financially before this can happen.

I have read and agree to all of the terms listed on the contract sent to me. I understand that Whispering Winds Carriage Company is not responsible for any negligence on the part of the person(s) riding in the carriage or person(s) attending, viewing the wedding, inclusive of hired vendors servicing the wedding. I also understand and agree to all of the policies of Whispering Winds Carriage Company.

Sign _____ Date _____